

BANK OF WHITMAN

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EXPERTISE AND BEST PRACTICES SET THE BANK OF WHITMAN ON A COURSE FOR COMPLETING ITS SYSTEMS MIGRATION.

After a year of effort, the Bank of Whitman still faced some substantial steps in completing its migration to a new infrastructure platform and Active Directory domain. Working with West Monroe Partners, it brought all stakeholders to the table to shape the bank's plan for moving forward.

BANK OF WHITMAN.

The Bank of Whitman is a small but growing regional bank with 20 branches in eastern Washington State.

COMPLETING SYSTEMS MIGRATION—A MATTER OF OPERATIONS AND GROWTH POTENTIAL.

The Bank of Whitman is in the process of migrating its systems to a new infrastructure platform and Active Directory domain. Over the course of a year, the bank migrated various applications and file servers. But, substantial work remained—the bank still needed to move its email, user work stations, and terminal services applications across 20 physical sites.

Completing the migration not only was essential to the bank's operations; it would enable retirement of some legacy systems and help position the bank for future growth by providing the opportunity to add some new application delivery methods, messaging enhancements, and disaster recovery options.

THE RIGHT EXPERTISE MAKES THE DIFFERENCE.

The Bank of Whitman turned to West Monroe Partners for assistance based on its expertise in several areas critical to the migration:

- ◆ Desktop deployment
- ◆ Active Directory assessment and design
- ◆ Exchange Server-based messaging assessment and design
- ◆ Server engineering
- ◆ Storage planning and design
- ◆ File system design

COMMUNICATION AND PARTICIPATION SHAPE AN ACTIONABLE PLAN.

West Monroe Partners conducted three days of workshops with the bank's operations staff and IT management team. The workshops explored the bank's new infrastructure components, potential changes, and plans for migrating users to the new systems. The discussions also addressed the feasibility of various migration options, given the bank's operational requirements. Finally, West Monroe Partners outlined some "best-practice" suggestions for configuring and managing the new systems.

Based on these discussions, West Monroe Partners prepared and presented three detailed documents:

- ◆ An assessment of the new systems
- ◆ Recommendations for system configuration
- ◆ A detailed plan for migrating users from the old systems to the new systems

Strong technology and communication skills, combined with the participation of all key stakeholders, provided the Bank of Whitman with a definitive and actionable migration plan—one that will enable the bank to move forward efficiently to complete its systems migration.

TECHNOLOGY EMPLOYED:

- ◆ Microsoft Active Directory
- ◆ Microsoft Terminal Services
- ◆ Microsoft Exchange Server
- ◆ Microsoft Deployment Toolkit
- ◆ Microsoft Distributed File Services

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